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The American Hospital Association Awards Its Endorsement to Vecna Medical for Their Kiosk / Patient Portal Solutions

CHICAGO--([BUSINESS WIRE](#))--The American Hospital Association (AHA) today announced it has awarded an exclusive endorsement to Vecna Medical for their Kiosk / Patient Portal services. Vecna's Kiosk / Patient Portal endorsement includes their integration services, a range of kiosks, portal functionalities, as well as implementation training and support. AHA Solutions, Inc., a subsidiary of the AHA, awards the AHA endorsement to organizations that help member hospitals and health care organizations achieve organizational excellence.

Many organizations today are beginning to recognize the value in both Web based patient portals as well as on-site patient kiosks. Through these services, hospitals are better able to improve the patient experience—improving the accuracy of the data, increasing efficiency, training, and reducing costs within the premises—ultimately to free resources for better patient care. Vecna's services give the hospital the ability to provide patients with individual access to their own health information within a variety of hospital applications. They further allow patients the ability to access laboratory reports, schedule appointments, request medication, easily pay bills, and have a standard point of access with their health care provider. Providers are able to easily and efficiently populate patient information throughout applicable information systems, reduce administrative requirements, and ultimately increase the quality of patient care. Through this, patients are able to proactively and securely provide information about themselves, which will streamline their care at the time of their appointment, as well as ensure the continuum of care progresses even after the appointment.

After a thorough review of vendors in the market, AHA Solutions selected Vecna's Kiosk / Patient Portal because of their integration capabilities. The integration of disparate information systems is truly the backbone of either a portal or a kiosk. In order to truly benefit from these solutions, a patient must be able to access certain information and have any updates or requests based off of that information communicated back to the hospital. It is this approach that allows a more streamlined process for the patient and a more efficient process for a hospital resulting in the value from the investment in these solutions. A hospital must examine their needs and carefully decide what they want to make available through a portal or kiosk and Vecna's Kiosk / Patient Portal can work with the hospital's existing systems to coordinate that information back to the patient. Vecna's integration experience and consultative nature was a standout for the AHA and their members.

Customization and service levels was another area that set Vecna apart for endorsement from the AHA. Just as each patient is unique – so is each hospital's technical environment. It is important that any

vendor of a kiosk or portal be able to truly work with a hospital in order to ensure that the end product addresses those needed areas – and not force a “one-size-fits-all” style.

“Vecna was selected because they can truly consider the individual needs of each hospital and then combine that with their technical expertise to make it a good fit for the hospital”, said Anthony Burke, President and CEO of AHA Solutions. *“We value their commitment to hospitals and patients, their innovative thinking, and their partnership approach.*

Vecna also won the endorsement for their extensive experience in both areas of kiosks (on-site) and patient portal solutions (remote). Hospitals regularly care for a diverse set of patients and it became clear that having both remote and on-site channels available to patients is a need and a priority for hospitals in today’s environment. Vecna’s philosophy and approach mirrors that sentiment and they clearly demonstrated their experience and expertise within both delivery paths.

“Vecna Medical is honored to have been awarded the endorsement of the American Hospital Association for our Kiosk / Patient Portal Solutions. We value the AHA's due diligence and evaluation process in selecting the highest quality solutions for their members. We are committed to maintain the leadership that the AHA has recognized in Vecna Medical and to invest in providing products and services that meet and exceed the needs of AHA’s members, said Debbie Theobald, CEO of Vecna Medical.”

For more information on Vecna’s AHA-endorsed Kiosk / Patient Portal, contact Polly Mulford, at (312) 895-2526 or pmulford@aha.org. You can also visit us at www.aha-solutions.org.

About the AHA

The American Hospital Association (AHA) is a not-for-profit association of healthcare provider organizations and individuals committed to the health improvement of their communities. The AHA is the national advocate for its members, which includes nearly 5,000 hospitals and healthcare systems, networks, and other providers of care, and 37,000 individuals. Founded in 1898, the AHA provides education for healthcare leaders and is a source of information on healthcare issues and trends. For more information, visit www.aha.org.

About AHA Solutions

AHA Solutions, Inc. is a resource to hospitals pursuing operational excellence. As an American Hospital Association (AHA) member service, AHA Solutions collaborates with hospital leaders and market consultants to conduct product due diligence and identify solutions to hospital challenges in the areas of finance, human resources, patient flow and technology. AHA Solutions provides related marketplace analytics and education to support product decision-making. As a subsidiary of the AHA, the organization convenes people with like interests for knowledge sharing centered on timely information and research. AHA Solutions is proud to reinvest its profits in the AHA mission: creating healthier communities. For more information, contact AHA Solutions at (800) 242-4677 or visit www.aha-solutions.org.

About Vecna Medical

Vecna is a leader in the development of process efficiency solutions for healthcare providers. This includes the design of cutting edge health care infrastructure and life-saving AI software for hospitals around the world. Vecna is the driving force on important and exciting projects including: creating advanced, automated, infection surveillance systems, helping NIH with genomics research, providing

high-tech self-service solutions to government and commercial clients, and building enterprise web-based systems. Vecna's robotics division is making history with the BEAR robot and is rolling out several new robotic products to assist with diverse applications including patient rescue and hospital logistics. Vecna also has a strong commitment to the communities it lives in. Vecna employees have the opportunity to spend up to 10% of their work time involved in community service from mentoring FIRST Robotics Teams to contributing to Open Source software, providing health systems to developing countries or raising money for health care for under-served populations. Vecna's philosophy is "Excellence, Integrity and Service" and our corporate mandate is "Better Technology, Better World." Adhering to these values has helped the company gain a reputation for quality and trust. For more information, visit www.vecnamedical.com.