

Why are all these people waiting in line?



Waiting to register.

Waiting for directions.

Waiting to pay.

Waiting for triage.

Waiting to make an appointment.

Waiting to sit down.

The Solution. QC Kiosk™

Point-of-Care & Patient Self-Services

- **Streamline healthcare delivery.**

- Reduce patient registration by 75%
- Automate repetitive tasks

- **Increase revenue.**

- Enhance collections by 30%
- Automate co-pay collections

- **Improve patient safety.**

- Improve data accuracy by 15%
- Positive patient identification

- **Improve patient satisfaction.**

- Decrease patient wait times
- Ensure patient privacy
- Multilingual support
- Provide customized directions

- **Customize your workflow.**



VECNA MEDICAL
Better Technology. Better World.™



HIPAA COMPLIANT
ADA ACCESSIBLE
HL7 MESSAGES

QC Kiosk™

Point-of-Care and Patient Self-Services

Consumer-driven healthcare —

your way.

Streamline healthcare delivery

Patient registration times have been reduced by up to 75% by automating repetitive tasks and alerting staff quickly to registration challenges. See Figure 1.

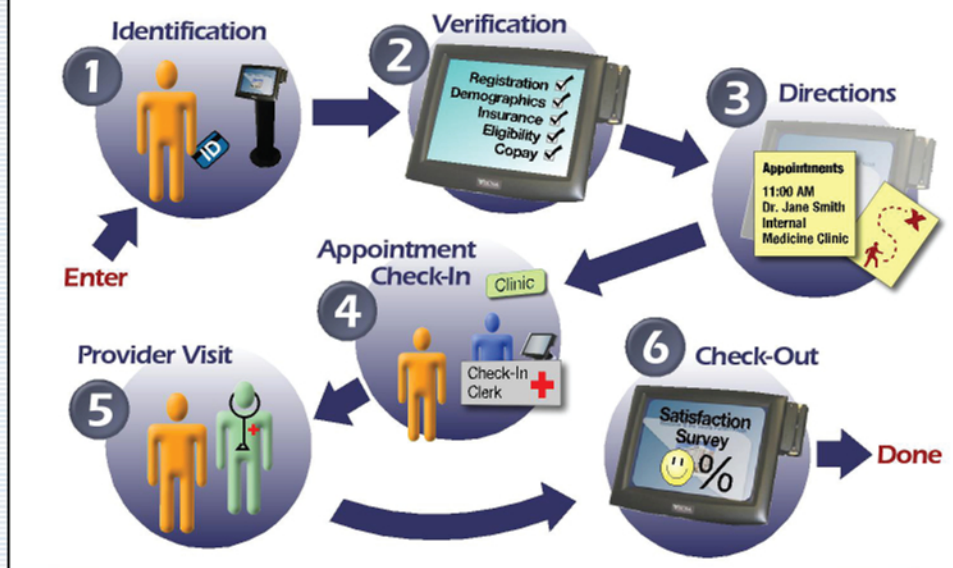
Increase revenue

By automatically verifying insurance eligibility, ensuring co-pay collection, and confirming referrals, QC Kiosk System has been shown to increase revenue by at least 30%.

Improve patient safety

Real-time data entry and patient identification verification in conjunction with 100% compliance with consent form signatures enhance patient safety and prevent healthcare-related errors.

Figure 1: QC Kiosk Sample Ambulatory Care Workflow



Improve patient satisfaction

Express check-in, multi-lingual support, easy to use directions, and privacy screen filters lead to increased patient satisfaction and increased return use of kiosks.

Customize your workflow and connect to your Information Systems

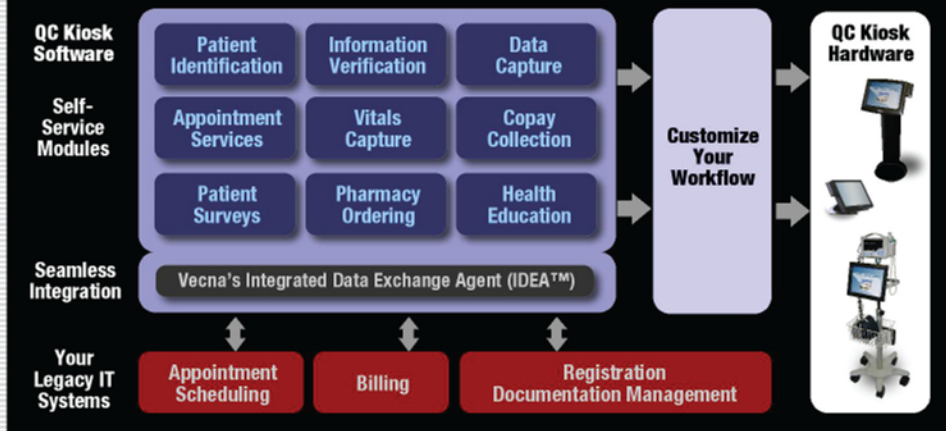
Figure 2 shows how Client-configurable modules use QC Kiosk's powerful Universal Platform for easy integration with your information systems.

On site, QC Kiosks feature easy, 1-2-3 installation. Offsite, the same services can be extended to patients at home and at work via QC Web Portal™ — anywhere your patients access the web.

"It's just worked very well. The veterans seem to like it, I know the clerks like the new [QC Kiosk] area, and the improvement in the area has been great."

Business Service Center
VA Pittsburgh Health Services

Figure 2: QC Kiosk software is built to work your way



Customize your own workflow. Your team can easily design and configure the self-service workflow to meet the unique needs of your facility. Vecna's powerful Integrated Data Exchange Agent (IDEA™) then seamlessly integrates with your institution's legacy databases and other IT systems.

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Why wait?
Make the QC choice.