

# Benefits of Patient Self-Service



**Save Time**



**Save Money**



**Save Lives**



**Improve Patient Satisfaction**

"The team at Vecna Medical provides outstanding customer service in a world where that seems to be less and less important to companies. Their staff truly cares about their mission and the people they provide products and services to, and go the extra mile without ever being asked to. Top notch service."

Clinical Manager, VA Philadelphia

## Why Vecna?

Since 2000, Vecna has been providing self-service portal and kiosk applications to medical centers around the world.

Vecna is the **ONLY** self-service portal and kiosk solution endorsed by the American Hospital Association.



Vecna Medical  
36 Cambridgepark Drive  
Cambridge, MA 02140

(877) 864-7250  
[www.vecna.com](http://www.vecna.com)  
[info-1@vecna.com](mailto:info-1@vecna.com)

Copyright © 2011 Vecna Medical



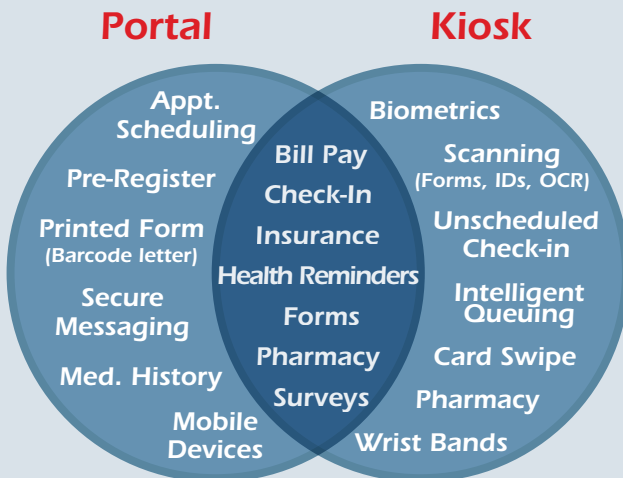
Patient Self-Service Solutions  
Patient Portal & Kiosk



# Web Portal and Kiosk Express Check-In

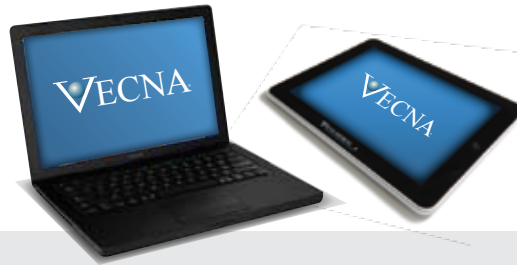
## Why Self-Service?

- Increase revenue
- Cut costs
- Shorten wait times
- Automate routine processes
- Eliminate paperwork
- Provide personalized self-service to patients
- Deliver information and services to patients anytime, anywhere



## Patient Portal (On-Line)

Allow patients to complete time consuming demographics updates at their leisure.



1. Secure Log In
2. Verify Personal Info
3. Verify Health Insurance
4. Pay Bills
5. Schedule/Confirm Appointments
6. Sign Forms
7. Receive Barcode Confirmation



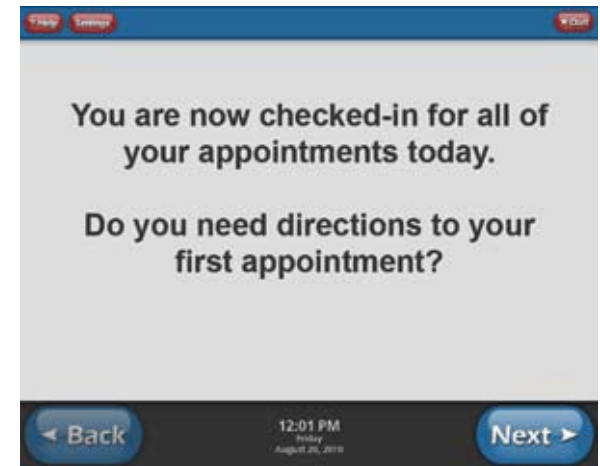
Vecna,  
Take this letter with you to speed the check-in process at the hospital

## Rapid Check-In

## Kiosk (On-Premise)

Patients may skip directly to appointment check-in by scanning the barcode.

1. Scan Barcode
2. Check-In
3. Proceed to Appointment



Vecna is a true partner. We continue to be impressed with their capabilities and demonstrated commitment to their customers.

American Hospital Association